

**MEDICAL HEALTH SERVICES**  
**EMERGENCY MEDICAL SERVICES**

**MEMO**

**DATE:** August 6, 2021

**TO:** All Orange County Health Care Providers

**FROM:** Jesse Allured  
Health Care Agency Operations Center, Logistic Chief

**SUBJECT: Medical/Health Resource Requests**

As we are seeing an increase in COVID-19 cases and hospitalizations, there are understandably concerns for a forthcoming need for supplies and resources to support your facilities. At this time, the Orange County Health Care Agency (OCHCA) Operations Center is involved in supporting the logistics of the vaccination efforts in Orange County and with distributing testing supplies to local stakeholders.

These efforts have put a strain on our staffing and inventory and we have limited resources to supply beyond what we are doing. Furthermore, supply chains for most products have opened up and there is usually availability for needed items from various sources.

As such, we encourage stakeholders to use the processes they have established to find their supplies including reaching out to sister facilities, partners, and through vendors via the open market. If you are unable to get the medical supplies needed, please submit a resource request with the following documentation:

- At least 3 quotes from distributors/vendors showing that they do not have the specific item(s) / product(s) available
- A properly completed resource request for the item(s) required, which can be located by [clicking here](#).
- A properly completed Situation Status form, which can be located by [clicking here](#).

Note that there is a not a quote verification requirement for the State and County distributed COVID-19 Testing kits. If you are in need of COVID-19 Testing Kits, please visit <https://www.ochealthinfo.com/ems/aoc> for more information.

For immediate need requests, please contact the EMS Duty Officer at:

- Phone: (714) 415-8980
- E-Mail: [EMSDutyOfficer@ochca.com](mailto:EMSDutyOfficer@ochca.com)

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We will make our best efforts to fulfill or help you fulfill your requests. Please note that incomplete resource requests or those submitted without three quotes will be denied.

Thank you for your efforts and continued partnership.

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