



# QRTips

December 2015

## Service Strategies Codes

The **Service Strategies (SS)** identified for reporting to CSI were selected based on the MHSA process and the plans submitted by the counties. Documenting service strategies remains part of the billing process with the emergence of electronic records systems.

- They provide the Counties with the opportunity to describe the **progressive treatment strategies** reflected in their programs.
- Service Strategies are intended as a **modifier for each service provided**.
- **Choose all service strategies that apply:**
  - ◆ Peer and/or Family Delivered Services (M50)
  - ◆ Psychoeducation (M51)
  - ◆ Family Support (M52)
  - ◆ Supportive Education (M53)
  - ◆ Integrated Services for Mental Health and Aging (M58)
  - ◆ Integrated Services for Mental Health and Developmental Disability (M59)
  - ◆ Ethnic-Specific Service Strategy (M60)
  - ◆ Age-Specific Service Strategy (M61) (***Children and Youth service MDs/DOs and other clinicians should always select this code***)
  - ◆ Unknown Service Strategy (M99)
- The following “**Delivered in Partnership**” Service Strategies should only be used when the partnership is formal **and included on the Treatment or Client Service Plan**:  
**Delivered in Partnership:**
  - ◆ With Law Enforcement (M54)
  - ◆ With Health Care (M55)
  - ◆ With Social Services (M56)
  - ◆ With Substance Abuse Services (M57)
  - ◆ Peer and/or Family Delivered Services (M50)

Service strategies are documented in the **County EHR** by selecting the appropriate code in the **charge details window**. (See the example below.)

Be aware of the **legend in the billing window at the bottom of the screen** which describes the various service strategies.

Non-Billable Services

Service: Non-Bill Comp Med Svc Travel Time (9089-115, SF 68)

Service Minutes: [minutes(1)] Doc Minutes: [minutes(1)] Travel Minutes: [minutes(1)] Total Minutes: [minutes(1)]

Face to Face Minutes: [minutes(1)]

If the Client's primary language is not English:  
 Services were provided in:  
 Spanish  
 Vietnamese  
 Farsi  
 Korean  
 Other

Specify Other Language: [text box]

Was an Interpreter used other than provider?  
 Yes  
 No

Please go to the Charge Billing Modifiers, Service the Charge Details window then click OK. Clicking OK links your Diagnosis, modifier not correct, please go to resubmit your service. Click Yes or No to

Yes  
 No

Charge Details

Provider: [text box] Location: CYS OC CAPC

Diagnosis: [text box]

CPT Modifier

<input type="checkbox"/> 22	<input type="checkbox"/> M04	<input type="checkbox"/> M52	<input type="checkbox"/> M99
<input type="checkbox"/> 25	<input type="checkbox"/> M05	<input type="checkbox"/> M53	<input type="checkbox"/> Q1
<input type="checkbox"/> 32	<input type="checkbox"/> M06	<input type="checkbox"/> M54	<input type="checkbox"/> AH
<input type="checkbox"/> 52	<input type="checkbox"/> M07	<input type="checkbox"/> M55	<input type="checkbox"/> AJ
<input type="checkbox"/> 59	<input type="checkbox"/> M08	<input type="checkbox"/> M56	<input type="checkbox"/> H9
<input type="checkbox"/> 76	<input type="checkbox"/> M09	<input type="checkbox"/> M57	<input type="checkbox"/> HA
<input type="checkbox"/> 77	<input type="checkbox"/> M10	<input type="checkbox"/> M58	<input type="checkbox"/> HB
<input type="checkbox"/> M01	<input type="checkbox"/> M11	<input type="checkbox"/> M59	<input type="checkbox"/> HC
<input type="checkbox"/> M02	<input type="checkbox"/> M12	<input type="checkbox"/> M60	<input type="checkbox"/> HD
<input type="checkbox"/> M03	<input type="checkbox"/> M13	<input type="checkbox"/> M61	<input type="checkbox"/> HE

Modifiers List

00	Out in Custody	M01	Assert Comm Ex	M53	Psych Educ
22	Increased Proced Svc	M02	Employ Supp	M52	Fam Support
25	Separate E & M Svc	M03	Housing Supp	M53	Educ Support
32	Handed Svc	M04	Fam Psych Educ	M54	w/ Law Enforce
52	Rebased Svc	M05	Out Qual Doc	M55	w/ Phys Care Svcs
59	Distinct Proced Svc	M06	Stress Mgmt/Rec	M56	w/ Soc Svcs
76	Repeat Svc Same Prov	M07	Med Mgmt	M57	w/ Sub Abuse Svcs
77	Repeat Svc Diff Prov	M08	How Gen Med	M58	w/ Aging Svcs
		M09	Ther Foster Care	M59	w/ Dev Disability Svcs
		M10	Multi Sys Ther	M60	Ethnic Specific
		M11	Func Fam Ther	M61	Age Specific
		M50	Peer/Fam Svcs	M99	Unspecified Svc/ERP

For clinics still not using Electronic Health Records please document applicable service strategies in the CPT modifier box on the Encounter Document:

CONFIDENTIAL PATIENT INFORMATION  
 See California W & I Code Section 53280  
 Fed. Regs 42 CFR Part 2

COUNTY OF ORANGE, CALIFORNIA, HEALTH CARE AGENCY  
 BEHAVIORAL HEALTH SERVICES MHP ENCOUNTER DOCUMENT

PCR: \_\_\_\_\_ Date: \_\_\_\_\_

CLINIC NAME: [text box]  
 List name and address of clinic

Insurance Information: [text box]  
 None  
 Medi-Cal  
 Share of Cost  
 Private Ins.  
 Out of County

ERMHS: [text box]  
 Select one

ICD-10: [text box]

Client Identification: [text box]

Encounter Type: [text box]  
 Select one

Home locations: [text box]  
 Select one

Site Locations: [text box]  
 Select one

Host Clinic Locations: [text box]  
 Select one

Trauma: [text box]  
 Select one

Substance Abuse: [text box]  
 Select one

Custody Status: [text box]  
 N/A

Face to Face: [text box]  
 Select one

Date of Service: [text box]  
 Service Mins: [text box]  
 Date of Doc: [text box]  
 Doc Mins: [text box]  
 Trav Time: [text box]  
 Non-bill Trav: [text box]

Diagnosis Treated Today: [text box]  
 Diagnosis not treated Today: [text box]

GROUP TREATMENT

# of Clients	# of Therapists	Co-Therapist Name

BILLABLE CPT

90839 (M2011-HE) Crisis Psychotherapy

NON-BILLABLE CPT / NON-COMPLIANT CPT

No Entry

NON-BILLABLE TRAVEL CPT

No entry

OTHER CPT CODE

No Entry

Gen Med Conditions: [text box]  
 No entry

Language used: [text box]  
 If other than English: [text box]

Interpreter Utilized?  Clinician Credit Reason # \_\_\_\_\_ Date \_\_\_\_\_ Init \_\_\_\_\_  
 Credit reasons 1) MD sig (2) Clt. Sig (3) No MTP/CSP (4) Dup Svc (5) Other

CPT MODIFIER I (Service Strategies)

M61 Age-Specific Service Strategy

None

M50 Peer and/or Family Delivered Services

M51 Psychoeducation

M52 Family Support

M53 Supportive Education

M54 Delivered in Partnership w/Law Enforcement

M55 Delivered in Partnership w/Health Care

M56 Delivered in Partnership w/Social Svcs

M57 Delivered in Partnership w/Sub Abuse Svcs

59 Rpt Svc DDD  76 Rpt Svc Same Provider  77 Rpt Svc Diff Provider

Date Corrected: [text box] OT Initials: [text box]

PROGRESS NOTE

For further reference about each service strategy code please see:  
[http://ohealthinfo.com/docs/behavioral/Service\\_Strategies.pdf](http://ohealthinfo.com/docs/behavioral/Service_Strategies.pdf)