

QR Tips

Mental Health & Recovery Services (MHRS)
Quality Management Services (QMS)
Quality Assurance & Quality Improvement Division
AOA-Support Team / CYP-Support Team / Managed Care / Certification and Designation

CalAIM Payment Reform Initiative

MHRS QMS would like to thank all our MHP providers who participated in the CalAIM Behavioral Health Payment Reform Initiative technical and clinical trainings in May and June. Please be on the lookout for the release of the following items:

- Power Point slides used in clinical training(updated versions to follow)
- FAQs

CANS Item Mapping Tool

The Praed Foundation, developer of the Child and Adolescent Needs and Strengths (CANS), recently created an item mapping tool that is very useful for providers within their scope of practice. This item mapping tool uses manually inputted information from each of the CANS 50 items and crosswalks it to suggested ICD 10 diagnosis. The tool can be accessed at the website below.

<https://tcom-app.github.io/>

Steps

1. Complete the CANS with the beneficiary and their parent/caregiver (if applicable).
2. Open the link to the CANS 50 Items-ICD 10 Items Map tool.
3. In the Search box enter a CANS item that scored a 2 or 3 and click on the "Search!" button

Enter the CANS 50 Item below

<input type="text" value="Impulsivity Hyperactivity"/>	<input type="button" value="Search!"/>
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TRAININGS & MEETINGS



AOA Online Trainings

[New Provider Training \(Documentation & Care Plan\)](#)

[2021-2022 AOABH Annual Provider Training](#)

MHRS-AOA MHP QI Coordinators' Meeting

WebEx Meeting: 7/6/2023

10:30- 11:30am

CYP Online Trainings

[2021-2022 CYPBH Integrated Annual Provider Training](#)

MHRS-CYP MHP QI Coordinators' Meeting

Teams Meeting: 7/13/2023

10:00-11:30am

**More trainings on CYP ST website*

HELPFUL LINKS



[QMS AOA Support Team](#)

[QMS CYP Support Team](#)

[BHS Electronic Health Record](#)

[Medi-Cal Certification](#)

CANS Item Mapping Tool cont..

4. A list of suggested ICD 10 diagnosis will populate for your consideration as it relates to your CANS item.

Found ICD 10 Items

Select the Items you would like to add to the list

Selected	ID	ICD 10 Item
<input checked="" type="checkbox"/>	F30	Manic Episode
<input checked="" type="checkbox"/>	F31	Bipolar Disorder
<input checked="" type="checkbox"/>	F63	Impulse Disorders
<input checked="" type="checkbox"/>	F63.8	Other Impulse Disorders (intermittent explosive disorder)
<input checked="" type="checkbox"/>	F65.9	Impulse Disorder, unspecified
<input checked="" type="checkbox"/>	F90	Attention-Deficit Hyperactivity Disorders
<input checked="" type="checkbox"/>	F90.0	ADHD, predominantly inattentive type
<input checked="" type="checkbox"/>	F90.1	ADHD, predominantly hyperactive type
<input checked="" type="checkbox"/>	F90.2	ADHD, combined type
<input checked="" type="checkbox"/>	F90.8	ADHD, other type

Disclaimer: This tool is not intended to be a standalone diagnosis tool. Other clinical information from your clinical assessment, clinical interviews, other psychometrics, ICD-10 criteria, etc. should be taken into consideration when formulating your diagnosis.

Conversely, we can switch the direction of the mapping tool to allow for entering ICD 10 diagnoses.

1. Click on "CANS 50 Items to ICD 10 Items"
2. Type in partial or full ICD 10 items and click "Search!"
3. A list of suggested CANS items populate for your consideration as it relates to your ICD 10 diagnoses

ICD 10 Items to CANS 50 Items

Switch

Enter the ICD 10 Item below

Delusional Disorders
Depressive Episode
Dissociative and Conversion Disorders
Disorder of social functioning with onset specific to childhood/adolescence
Disinhibited Attachment Disorder of Childhood
Discord with neighbors, lodgers and landlord
Dependent relative needing care at home

Found CANS 50 Items

Select the Items you would like to add to the list

Selected	CANS 50 Item
<input checked="" type="checkbox"/>	Depression
<input checked="" type="checkbox"/>	Suicide Risk
<input checked="" type="checkbox"/>	Other Self Harm (Recklessness)

Select All

Deselect All

Add To List

MCST OVERSIGHT

- EXPIRED LICENSES, CERTIFICATIONS AND REGISTRATIONS
- NOTICE OF ADVERSE BENEFIT DETERMINATION (NOABDS)
- APPEAL/EXPEDITED APPEAL/STATE FAIR HEARINGS
- PAVE ENROLLMENT (MHP PROVIDERS ONLY)
- CHANGE OF PROVIDER/2ND OPINIONS (MHP/DMC-ODS)
- CAL-OPTIMA CREDENTIALING (AOA COUNTY CLINICS)
- GRIEVANCES & INVESTIGATIONS
- COUNTY CREDENTIALING
- ACCESS LOGS
- CLINICAL/COUNSELOR SUPERVISION
- MHP/DMC-ODS PROVIDER DIRECTORY

REMINDERS, ANNOUNCEMENTS & UPDATES

COUNTY CREDENTIALING

- The MCST is required to credential **Certified Peer Support Specialists** if they are registered with the certifying organization, CalMHSA. If you have an existing or new provider with this certification you must submit their credential packet, as soon as possible.

EXPIRED LICENSES, CERTIFICATION AND REGISTRATION

- Programs are strongly encouraged to have their providers renew their credentials with the certifying organization at least 2-3 months prior to the expiration. It is not appropriate for a provider to continue delivering Medi-Cal covered services while a registration or certification has lapsed on the assumption that the certifying organization will renew the credential retroactively, as this may not always be the case and can potentially lead to a disallowance.
- The County credentialing verification organization, VERGE e-mails notifications to providers **45/30/7 days** in advance about expiring licenses, certifications and registrations. They also send final notices the day of and the day after expiration.
- Providers who have had their privileges suspended due to expired credentials must submit proof of license, certification, and/or registration renewal via e-mail to QMS MCST at AQISManagedCare@ochca.com and QMS IRIS at BHSIRISLiaisonTeam@ochca.com. The provider must receive a confirmation letter from the MCST re-activating their privileges to begin delivering Medi-Cal covered services starting on that day.



PAVE ENROLLMENT FOR COUNTY DMC-ODS CLINICS & PROVIDERS

The MCST has officially transferred PAVE enrollment and site certification for all County DMC-ODS clinics and providers to the Certification & Designation Support Services (CDSS) team effective **6/1/23**. Please reach out to CDSS for assistance and technical support at AQISCDSS@ochca.com.



REMINDERS, ANNOUNCEMENTS & UPDATES (CONTINUED)

MCST TRAININGS ARE AVAILABLE UPON REQUEST

- **NEW** MHP and DMC-ODS programs are required to schedule a full-day training to comply with the MCST oversight and DHCS requirements. It is recommended to have the Directors, Managers, Supervisors and clinical staff participate in the training to ensure those requirements are met and implemented. The new program is recommended to contact the MCST administrators to schedule the training at least a month prior to delivering Medi-Cal covered services.
- If you and your staff would like a refresher on a specific topic or a full training about the MCST's oversight please e-mail the Health Services Administrator, Annette Tran at antran@ochca.com and/or the Service Chief II, Dolores Castaneda at dcastaneda@ochca.com.

GRIEVANCES, APPEALS, STATE FAIR HEARINGS, NOABDS, 2ND OPINION AND CHANGE OF PROVIDER

Leads: Esmi Carroll, LCSW Jennifer Fernandez, MSW

CLINICAL SUPERVISION

Lead: Esmi Carroll, LCSW

ACCESS LOGS

Lead: Jennifer Fernandez, MSW

PAVE ENROLLMENT FOR MHP & SUD

Leads: Araceli Cueva, Staff Specialist Elizabeth "Liz" Fraga, Staff Specialist

CREDENTIALING AND PROVIDER DIRECTORY

Credentialing Lead: Elaine Estrada, LCSW
Cal Optima Credentialing Lead: Sam Fraga, Staff Specialist
Provider Directory Lead: Paula Bishop, LMFT



CONTACT INFORMATION

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E-MAIL ADDRESSES

AQISGrievance@ochca.com (NOABDs/Grievance Only)
AQISManagedCare@ochca.com

MCST ADMINISTRATORS

Annette Tran, LCSW
Health Services Administrator

Dolores Castaneda, LMFT
Service Chief II



Service Chiefs and Supervisors:

Please remember to submit monthly program and provider updates/changes for the Provider Directory and send to: AOISManagedCare@ochca.com and BHSIRISLiaisonTeam@ochca.com

Review QRTips in staff meetings and include in meeting minutes.

Disclaimer: The Quality Management Services (QMS) Quality Assurance (QA) and Quality Improvement (QI) Division develops and distributes the monthly QRTips newsletter to all MHP providers as a tool to assist with various QA/QI regulatory requirements. It is NOT an all-encompassing document. Programs and providers are responsible for ensuring their understanding and adherence with all local, state, and federal regulatory requirements.

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