



**SPECIALIZED MEDICAL SERVICES
EMERGENCY MEDICAL SERVICES**

VERONICA KELLEY, DSW, LCSW
AGENCY DIRECTOR

JASON AUSTIN, MA, MFT
ASSISTANT AGENCY DIRECTOR

MINDY WINTERSWYK, DPT, PCS
DIRECTOR OF SPECIALIZED MEDICAL
SERVICES

TAMMI McCONNELL, MSN, RN, MICN, PHN
EMERGENCY MEDICAL SERVICES DIRECTOR

405 W. 5th STREET, SUITE 301-A
SANTA ANA, CA 92701
PHONE: 714-834-2791
FAX: 714-834-3125
Email: TMcConnell@ochca.com

November 13, 2024

TO: ORANGE COUNTY EMS SYSTEM

SUBJECT: UCI HEALTH LABOR STRIKE

Orange County Emergency Medical Services (OCEMS) has been notified that a labor strike involving patient care workers will take place on 11/20/2024 and 11/21/2024 at UCI Health facilities. The affected facilities may experience increased Emergency Department Diversion and Ambulance Patient Offload Time (APOT) delays as a result of the strike:

UCI Health – Fountain Valley
UCI Health – Los Alamitos
UCI Health – Placentia Linda
UCI Medical Center

Refer to OCEMS Policy #310.96 for guidelines related to diversion status and APOT standard, including special circumstances and ambulance interventions for prolonged APOTs.

A handwritten signature in blue ink, appearing to read 'K. Karpow'.

Kristen Karpow, BSN, RN, MICN, CEN
EMS Clinical Systems Chief
Orange County Health Care Agency

KK:kk#5245